

NCR SelfServ™ 80 Series ATM Family

Self-service Reinvention

Inspired and designed around human senses. Offering a range of interactive and assisted services at the ATM, as well as traditional cash dispense, mixed media deposit and cash recycling capabilities.



TRANSFORM

UP TO 50%
reduction in branch operating costs from deployment of NCR Interactive Teller and assisted services

UP TO 31 hrs
increase in teller availability per week in moving customers to the ATM from the teller

NCR Interactive Teller ATM install base now in excess of **3,000 UNITS GLOBALLY**
with an install in every US state

UP TO 60%
product sale increases directly attributed to the deployment of Interactive Teller

ATTRACT

\$250 MILLION
The total annual impact to financial institutions globally from not providing a good customer experience

70%
SelfServ 80 Series earned the highest customer satisfaction rating amongst ATM users with a major North American bank

#1
Voted as best ATM/Self-Service experience at 2017 Bank Customer Experience Tech Award, rating highest for innovation, originality, quality, usefulness and consumer experience

7 TIMES
more expensive for financial institutions to attract new customers than keep existing ones

ENGAGE

#1
The ATM is still ranked as the #1 self-service channel for interacting with a bank—even amongst smartphone users

19"
multi-touch enabled infinity displays, delivering tailored user experiences

10 SECONDS
Pre-staging a transaction on a mobile phone can reduce transaction time to less than 10 seconds at the ATM

SECURE

\$1,000
ATM attacks can cost financial institutions more than \$1,000 per ATM per year

\$2.4 BILLION
Card skimming costs ATM deployers in excess of \$2.4 billion each year—the most frequent form of attack. Flush SPS card reader helps to combat this

95% REDUCTION
In the threat of cash trapping at the ATM experienced by a major European customer since deploying the new S2 Media Dispense Module

AVAILABLE

25,000
Industry leading cash capacity of up to 25,000 notes as a dual dispense ATM functioning with 10 cassettes

10%
An improvement of 10% in ATM reliability seen with NCR SelfServ vs. NCR Personas for some customers

99.3%
Improved uptime in excess of 99.3% reported from some customers using new SelfServ ATMs

MANAGE

UP TO 20%
reduction in stocking costs for dispenser parts. A dispense module featuring 7 key "Every Unit Item" field replaceable units

40% REDUCTION
Examples seen of above a 40% reduction in service related incidents on newer SelfServ ATMs than on ageing ATMs

25% IMPROVEMENT
The SelfServ 80 Series rated as the most reliable ATM range with a major North American Bank, who also reported up to 25% higher reliability along with less faults and service visits

#1 SelfServ is the **#1 ATM Family** with more than **650,000 INSTALLED WORLDWIDE**
As part of an NCR ATM network of over 830,000 ATMs

#1 GLOBALLY
in multivendor ATM software applications and middleware



Digital banking platform used by more than **14 MILLION CONSUMERS**

300+ BRANCH TRANSFORMATION CUSTOMERS
served by NCR

8 OUT OF 10 BEST OVERALL
US mobile banking apps are powered by NCR

